

# Returns & Exchange Form

We hope you are happy with any product purchased, but if you wish to return a product to us for any reason you may do so within 60 days of the receiving the order.

**nevisport**  
**Customer Service**  
**01397 704921**

- Next to the products listed below tick whether you would like a refund or exchange.
- We are only able to exchange items where a different size of the same item is requested. You can place a new order if alternative items are required, and return the original item to us for a refund.
- Please select one of the reason codes against your return. **If you have received an incorrect item please mark exchange if you still require the original item.**
- Use the printed label attached to this form to attach to your parcel.
- Enclose this form with your parcel and we will process within 48 hours of receipt.
- Please retain a proof of postage.

- Items must be in a saleable condition and include all original barcode tags.
- In the case of faulty or incorrectly sent items please contact Customer Service to arrange collection.**
- We cannot refund return postage costs on unsuitable items, but will return exchange items back to you for free.
- This returns policy does not affect your statutory rights.

Order ID										
Order Date										

Customer Name	
Delivery Address	

Qty	Product name	Price	Refund	Exchange	Replacement size	Reason code	Reason code
1	Tree Tee	£19.99		<input checked="" type="checkbox"/>	XL	2	1. Too big 2. Too small 3. Too long 4. Too short 5. Poor quality 6. Style doesn't suit 7. Arrived too late 8. Not as expected 9. Unwanted gift 10. Item faulty 11. Incorrect item

\* Please note that base layers are classed as undergarments and for hygiene reasons are non-returnable unless faulty.

**Return shipping options**

Just pack everything up securely (don't forget to include this form) and post it back to the address below. We recommend that you obtain a proof of postage certificate. Certificates are available free of charge from the Royal Mail post office.

**Nevisport – Returns Department**  
 High Street  
 Fort William  
 Scotland  
 PH33 6EU